INFORMATION DISCLOSURE CITATION
(Use several sheets if necessary)

Docket Number (Optional) HITACHI-0...	Application Number 09/994,951 (Parent Case)

Applicant(s)
ASHIDA, et al.

Filing Date Herewith	Group Art Unit Unknown

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U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

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FOREIGN PATENT DOCUMENTS

	REF	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	Translation YES	NO

OTHER DOCUMENTS *(Including Author, Title, Date, Pertinent Pages, Etc.)*

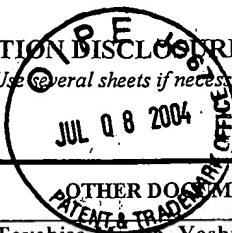|	AA	Michael J. A. Berry and Gordon Linoff; 1997; Data Mining Techniques For Marketing, Sales , and Customer Support; Overview of Data MIning Techniques; pp. 119-123.
	AB	Hitoshi ASHIDA and Toyohisa Morita; 1999; 1999 IEEE International Conference on Systems, Man, and Cybernetics; Human Communication and Cybernetics; pp. V-882 - V-88.

EXAMINER	DATE CONSIDERED

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*EXAMINER INITIAL		**OTHER DOCUMENTS** *(Including Author, Title, Date, Pertinent Pages, Etc.)*
	AC	Toyohisa Morita, Yoshinori Satou, Erika Ayukawa, and Akira Maeda; 2000; Information and Knowledge Management in the 21st Century; INFORMS-KORMS Seoul 2000 Conference; Customer Relationship Management Through Data Mining; parts 1-6.
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